

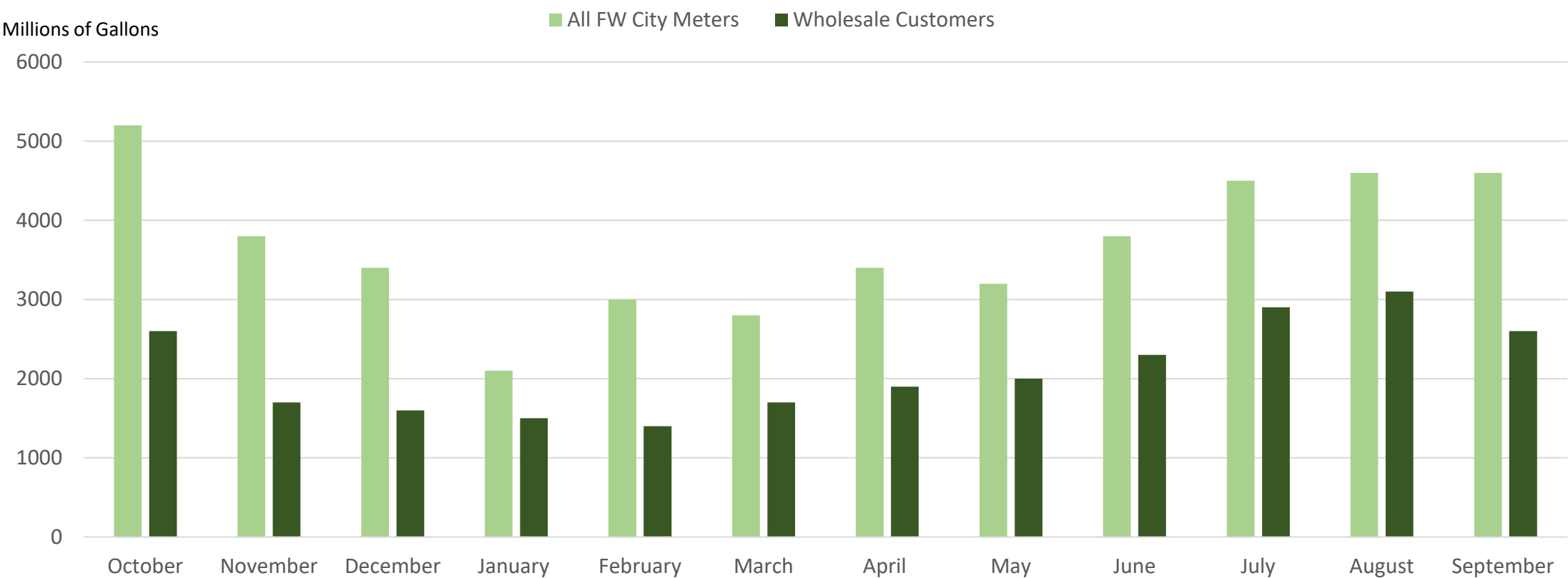
## Item H-6

PUBLIC HEARING: Consider an ordinance amending the City of Keller Code of Ordinances, Chapter 19, Water and Sewers, Article XIV, Water Conservation and Drought Contingency, Sections 19-1602, 19-1604, and 19-1620, providing for enforcement procedures, progressive administrative fees and penalties, and provisions for non-emergency irrigation system lock out and water service termination.

# Consumption Context

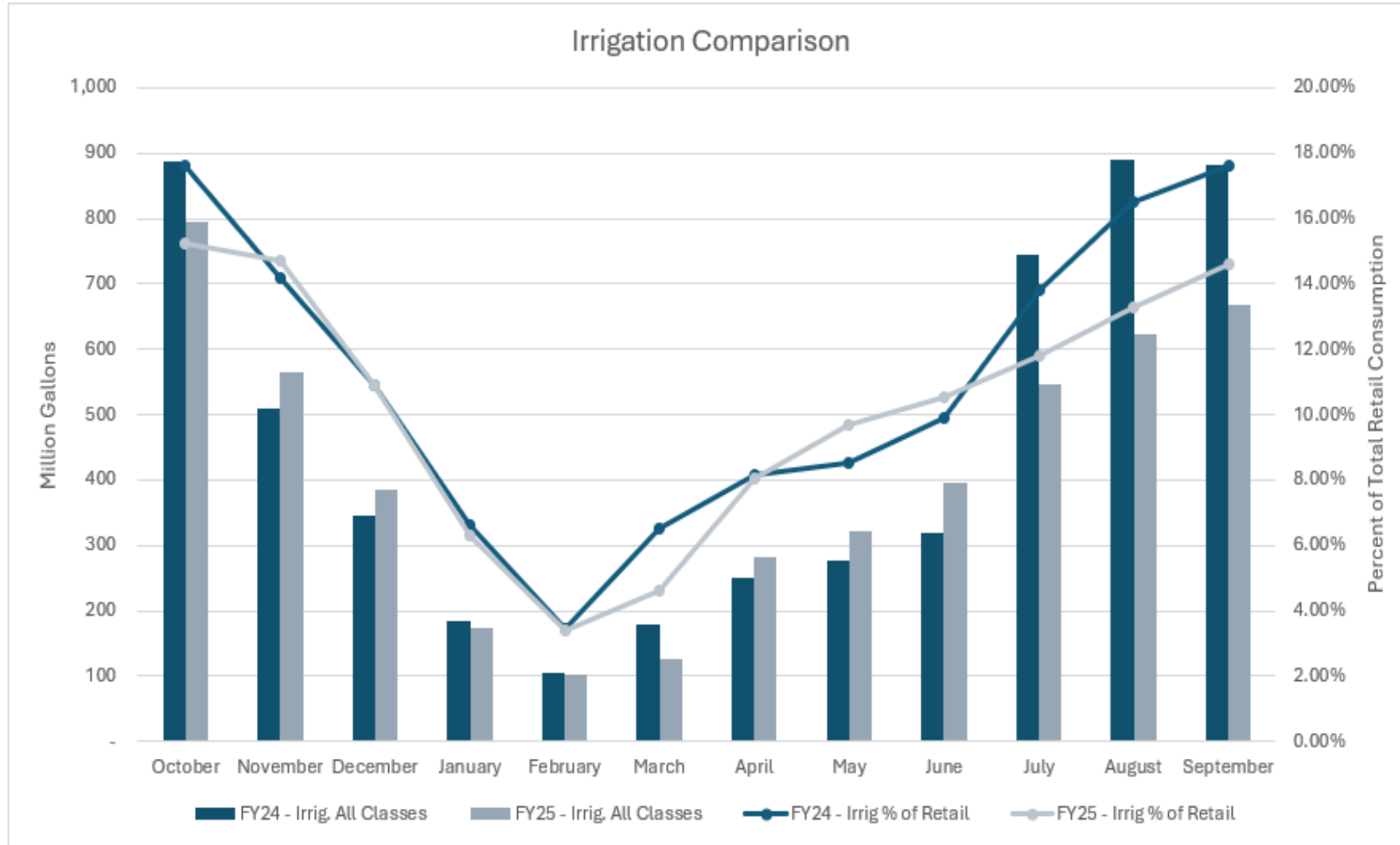
Keller is one of 33 wholesale water customers of Fort Worth

Fort Worth Water Consumption by Customer Type 2024-2025



Source: Fort Worth Water Department

# Demand Curve



Source: Fort Worth Water Department

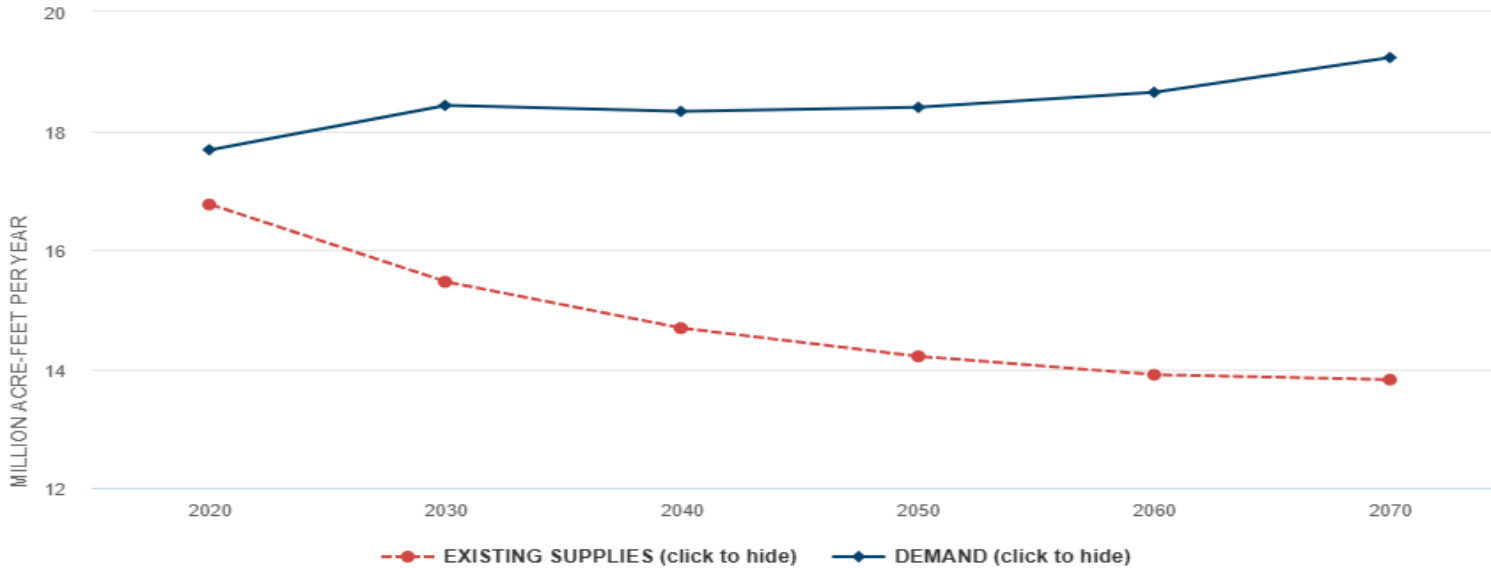
Rapid growth + hot/dry  
summers = high peak/seasonal  
water demand

Irrigation drives these peaks

High seasonal use creates stress  
on infrastructure and  
accelerates need for expansion,  
driving rates higher

# Meeting Demands

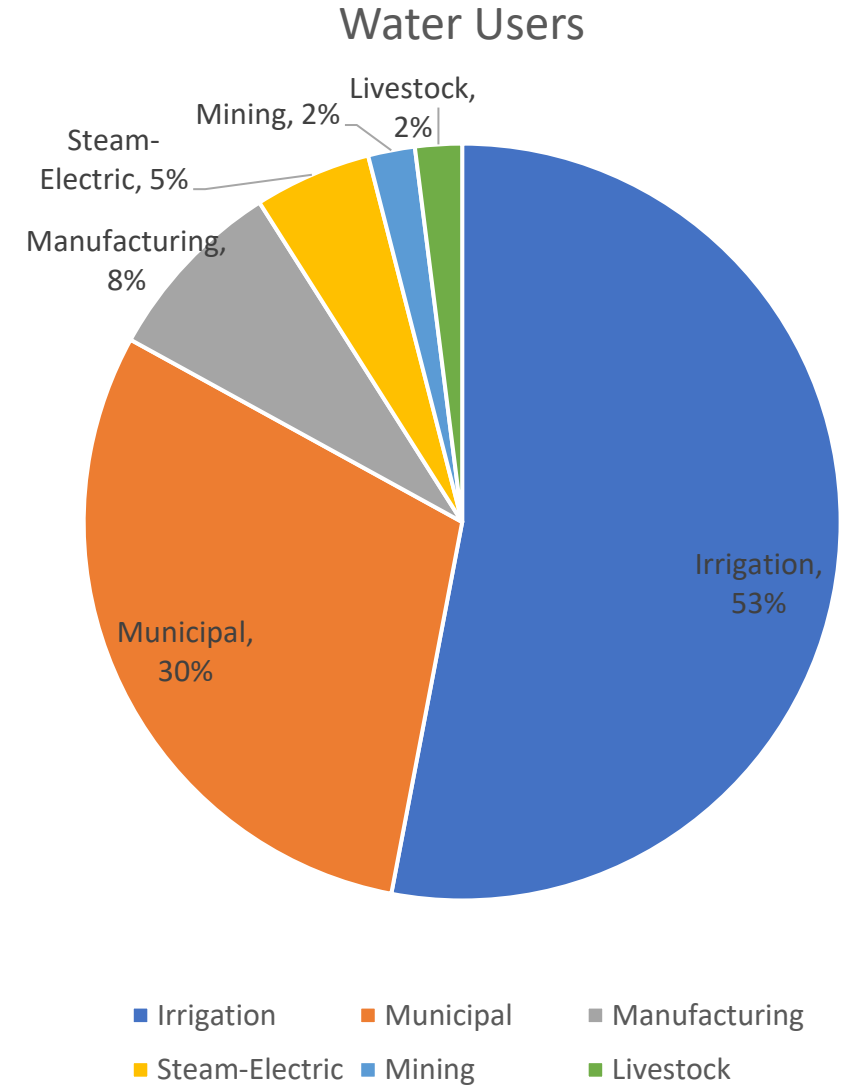
EXHIBIT 1: TEXAS' EXISTING WATER SUPPLY AND PROJECTED WATER DEMAND, 2020-2070



Sources: Texas Water Development Board; Texas Comptroller of Public Accounts

Trinity River Authority Predicts that the delta will be met by:

- Existing Ground & Surface Water (37%)
- Conservation & Reuse Programs (32%)
- Improved Infrastructure (13%)
- New Supplies (18%)



Sources: 2022 State Water Plan, 2023 Comptroller Water Needs Study

# Background

The Wholesale Contract requires customers to mirror the same measures and restrictions as Fort Worth

As of Nov. 11, 2025, Fort Worth updated its code to codify a progressive enforcement process:

- Incorporates use of AMI data to assess violations (+visual inspections for residential properties)
- Assess a non-compliance administrative fee in lieu of civil penalties on a customer's monthly billing cycle
- Lock or shut off water service for repeated violations
- Instate requirements for re-establishment of service

# Required of Keller

Staff was notified in late November of code changes. Within 60 days, all wholesale water customers need to provide Fort Worth with a copy of the following documents:

- Approved ordinance that institutes time of day and day of week watering restrictions
  - *Already in place – established in 2007 and 2014, respectively*
- Most recently adopted Water Conservation/Drought and Emergency Water Management Plan
  - *2024 Keller Plans available*
- Evidence of code amendment for new enforcement of irrigation violations
  - *To be done in January 2026*
- Evidence of applicable fee schedules for irrigation violations with the adoption ordinances
  - *Need to add to fee schedules*

# Changes to Abatement Process

## *No Regulation Changes, Just Progressive Enforcement Procedure*

Adding administrative non-compliance fees and non-emergency termination of water for repeat offenders or health/safety impacts.

Old Procedure	Old Timeline	New Procedure	New Timeline	Fee
Courtesy Notice	2 weeks	1 <sup>st</sup> Notice of Violation	1 month	None
Warning Notice	2 weeks	2 <sup>nd</sup> Notice of Violation	1 month	\$25
Notice of Violation	2 weeks	3 <sup>rd</sup> Notice of Violation	1 month	\$50
2 <sup>nd</sup> Notice of Violation	2 weeks	4 <sup>th</sup> Notice of Violation	1 month	\$75
Final Notice of Violation - \$500 citation	2 weeks	Non-Emergency Termination of Water	Following 4 months with written notice	Lock out fees, lock tampering fees, restoration fees

# UDC Amendments

## **Sec. 19-1602**

- New enforcement procedure for violations

## **Sec. 19-1604**

- Outlines procedure for Re-Establishment of Service to Locked or Shut Off Irrigation Systems or Meters

## **Sec. 19-1620**

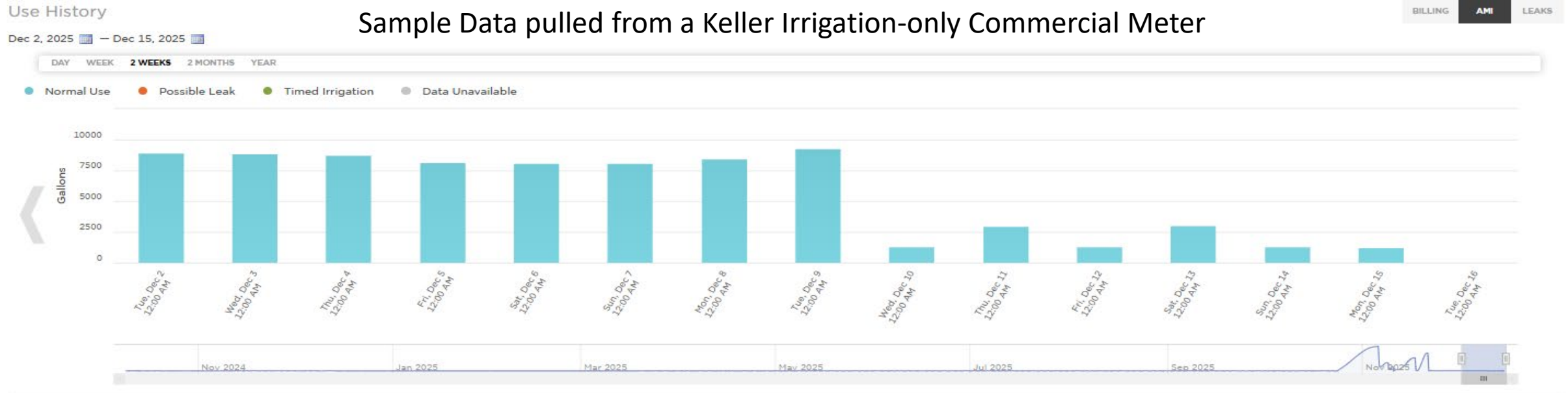
- Outlines new enforcement actions for violation, switching from citations to noncompliance fees



# Short Term Conservation Goal

Focused effort on getting commercial demand off peak residential watering days to alleviate strain on the system.

- Primarily targeting irrigation-only meters
- Preceding summer demand heightened by 2026 FIFA Cup



*80,041 gallons used total = 27,753 gallons used on correct days (35%) + 52,288 gallons used on wrong days (65%)*

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# Next Steps

## Formal Council Adoption

## Implementation

- Get templates set up in WaterSmart
- Map out how to add fees through Utility Billing software
- Continue to push WaterSmart account registration (currently at ~3%)

## Communication

- TBD



**Questions?**  
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