# Exhibit A



Quoted By: Quote Expiration: Craig Dixon
1/22/23
Tyler EPL proposal, City of Keller
TX, SaaS 2022

Quote Name:

**Sales Quotation For:** 

City of Keller PO Box 770 Keller TX 76244-0770

Phone: +1 (817) 743-4000

Tyler SaaS - SaaS - Silver

| Description   | Term | Monthly Fee | Users/Units | Annual Fee |
|---|------|-------------|-------------|------------|
| Enterprise Permitting & Licensing Core Software                             |      |             |             |            |
| Community Development Suite - Per User                                      |      | \$ 187      | 41          | \$ 91,881  |
| Enterprise Permitting & Licensing Extensions                                |      |             |             |            |
| GIS Site License  |      | \$ 1,750    | 1           | \$ 20,997  |
| Business Management Suite - Per User  |      | \$ 187      | 5           | \$ 11,205  |
| e-Reviews   |      | \$ 921      | 1           | \$ 11,051  |
| Enterprise Permitting & Licensing Executive Insights Bundle                 |      | \$ 921      | 1           | \$ 11,051  |
| Civic Access - Community Development  |      | \$ 801      | 1           | \$ 9,615   |
| Decision Engine   |      | \$ 781      | 1           | \$ 9,375   |
| Workforce Mobile  |      | \$ 54       | 12          | \$ 7,800   |
| Enterprise Service Requests (Back office only, does not include mobile app) |      | \$ 507      | 1           | \$ 6,078   |
| Advanced Automation Bundle  |      | \$ 414      | 1           | \$ 4,972   |
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| Credit Card Payment API   | \$ 295 | 1 | \$ 3 <i>,</i> 536 |
|---|--------|---|-------------------|
| Community Development API Toolkit                               | \$ 295 | 1 | \$ 3,536          |
| Community Development Feeds                                     | \$ 230 | 1 | \$ 2,763          |
| Business Management Feeds                                       | \$ 230 | 1 | \$ 2,763          |
| Report Toolkit  | \$ 221 | 1 | \$ 2,652          |
| Core Foundation Bundle  | \$ 221 | 1 | \$ 2,651          |
| Citizen Connect   | \$ 184 | 1 | \$ 2,210          |
| Civic Access - Business Management                              | \$ 0   | 1 | \$ 0              |
| Business Management API Toolkit                                 | \$ 0   | 1 | \$ 0              |
| Content Manager   |        |   |                   |
| Content Manager - Enterprise Permitting & Licensing Attachments | \$ 691 | 1 | \$ 8,288          |
| Sub-Total:  |        |   | \$ 212,424        |
| <u>Less Discount</u>  |        |   | <i>\$ 48,842</i>  |
| TOTAL   | 5      |   | \$ 163,582        |

**Tyler Annual Services** 

| Descripton                            | Users/Units | Annual Fee |
|---------------------------------------|-------------|------------|
| Recurring Services                    |             |            |
| Assist Basic                          | 1           | \$ 30,000  |
| Client Services Account Management 5% | 1           | \$0        |
| TOTAL:                                |             | \$ 30,000  |

# **Professional Services**

| Description Professional Services                    | Quantity | Unit Price | Extended<br>Price | Maintenance |
|--|----------|------------|-------------------|-------------|
| Admin Training - Remote                              | 40       | \$ 200     | \$ 8,000          | \$ 0        |
| Content Manager EPL Services & Extract to Laserfiche | 64       | \$ 200     | \$ 12,800         | \$ 0        |
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| TOTA  | :   |          | \$ 414,200 | <b>\$ 0</b> |
|---|-----|----------|------------|-------------|
| Validation Training - Remote                  | 40  | \$ 200   | \$ 8,000   | \$ 0        |
| Training Services - Onsite                    | 80  | \$ 225   | \$ 18,000  | \$ 0        |
| Solutions Orientation Training - Remote       | 80  | \$ 200   | \$ 16,000  | \$ 0        |
| Project Management Services - Remote          | 384 | \$ 200   | \$ 76,800  | \$0         |
| Professional Implementation Services - Remote | 998 | \$ 200   | \$ 199,600 | \$0         |
| Production Support - Onsite                   | 80  | \$ 225   | \$ 18,000  | \$0         |
| Process Validaton Training - Remote           | 40  | \$ 200   | \$ 8,000   | \$0         |
| Integration Services for API/SDK Support      | 10  | \$ 250   | \$ 2,500   | \$0         |
| GIS Analyst                                   | 20  | \$ 200   | \$ 4,000   | \$0         |
| Data Conversion Analysis                      | 14  | \$ 250   | \$ 3,500   | \$0         |
| Custom Reports/Outputs                        | 3   | \$ 5,000 | \$ 15,000  | \$0         |
| Custom Forms/Letters                          | 8   | \$ 3,000 | \$ 24,000  | \$0         |

| Summary  | One Time Fees | Recurring Fees |
|--|---------------|----------------|
| Total SaaS                                     |               | \$ 163,582     |
| Total Services                                 | \$ 414,200    | \$ 30,000      |
| Total Third-Party Hardware, Software, Services | \$ 0          | \$ 0           |
| Summary Total                                  | 414,200       | \$ 193,582     |
| Contract Total                                 | \$ 1,382,110  |                |
| Estimated Travel Expenses                      | \$ 16,000     |                |

#### Comments

SaaS Monthly Fees are rounded to the nearest dollar. The Annual Fee value represents the cost to the customer.

Tyler resources will establish connection and verify data exchange between Data & Insights and Enterprise Permitting & Licensing. Your rights, and the rights of any of your end users, to use Tyler's Data & Insights SaaS Services, or certain Tyler solutions which include Tyler's Data & Insights data platform, are subject to the Terms of Services, available at https://www.tylertech.com/terms/data-insights-saas-services-terms-of-service. By signing this sales quotation, or accessing, installing, or using any of the Tyler solutions listed at the linked terms, you certify that you have reviewed, understand, and agree to said terms.

Tyler resources will establish connection and verify data exchange between Data & Insights and Enterprise Permitting & Licensing. Client is responsible for dashboards and reports once these connections have been established. Your rights, and the rights of any of your end users, to use Tyler's Data & Insights SaaS Services, or certain Tyler solutions which include Tyler's Data & Insights data platform, are subject to the Terms of Services, available at https://www.tylertech.com/terms/data-insights-saas-services-terms-of-service. By signing this sales quotation, or accessing, installing, or using any of the Tyler solutions listed at the linked terms, you certify that you have reviewed, understand, and agree to said terms.

Enterprise Permitting Support Services provided by Tyler are limited to installation of the API and guidance to the Client's integration development resources. Tyler does not provide integration development services for Enterprise Permitting & Licensing powered by EnerGov API/SDK toolkits. The Client (or a selected third party integrator) will perform all development work against the API/SDK.

Core Foundation Bundle includes Enterprise Forms, Hub, SSRS/Crystal, Dynamic Reports, BMP Templates and Standard IOs. Tyler resources will configure and test basic Enterprise Licensing & Permitting functionality including global settings, and preliminary user roles.

Enterprise Permitting & Licensing powered by EnerGov Advanced Automation Bundle includes Intelligent Objects, Intelligent Automation Agent, Georules and Workflow Designer.

Decision Engine is a web-based application that utilizes yes/no questions to guide citizens through online applications. Tyler will ensure and troubleshoot the connection and provide application configuration training. The client is responsible to design

eReviews enables electronic review and markup of submitted plans and other documentation by client personnel. eReviews requires Bluebeam Studio Prime, at an estimated yearly subscription cost of \$3,000/100 users to be purchased separately by Client.

iG Workforce - iG Inspect and iG Enforce provide a mobile solution for field personnel to capture inspection and code data remotely. Tyler will assist to connect iG Apps to the Enterprise Permitting & Licensing powered by EnerGov suite, and support testing. These applications are available on iOS. The client is responsible for ensuring the app(s) are downloaded and kept up to date on client utilized hardware.

Enterprise Service Requests is an application for citizens to report code complaints. Tyler resources will configure, train client personnel, and support go-live for 311 functionality utilized by Enterprise Permitting & Licensing powered by EnerGov.

Custom reports are ground up module level custom report based on client specification. A custom report returns data from multiple records based on selection criteria.

Custom Forms/Letters are ground up single record custom report based on client specifications. A form/letter returns data from a single record in EnerGov (permit, code case, etc).

## Tyler EPL Implementation:

Pre-configured implementation by Tyler for the processes outlined in the RFP, including one (1) process for Business License and ten (10) unique processes for Permitting and Planning. The implementation methodology will leverage EPL's BMT (Best Management Templates) pre-configured database. Anything outside of what is listed in the RFP would be considered out of scope and will follow the change control process.

Full data conversion charges for TRAKiT are waived, but Tyler will not provide data scrubbing services.

### **SaaS BAFO proposal summary**

Project Services: \$414,200

Annual SaaS Fee (year 1): **\$163,582** Annual Recurring Services: **\$30,000** 

SaaS Fee Escalation:

- Year 2: \$163,582
- Year 3: \$163,582
- Year 4: \$163,582
- Year 5: \$163,582
- Year 6: \$168,489
- Year 7: \$168,489
- Year 8: \$168,489
- Year 9: \$176,914
- Year 10: \$176,914

Total 10-year estimated cost: \$2,407,406