



**EMERGENCY RESPONSE**

Charlotte, MI | Brandon, SD | Ephrata, PA | Snyder, NE | P: 517.543.6400

**SPARTANMOTORS.COM**

City of Keller Fire Department  
Attention: Shane Gainer, Deputy Chief  
1100 Bear Creek Parkway  
Keller, Texas 76248

November 30, 2022

Reference: Distribution of Spartan Emergency Response Vehicles and Components

Chief Gainer,

Please let this letter serve as formal confirmation/notification that Metro Fire Apparatus Specialists, Inc. of Texas is the Authorized Service/Warranty and Sales Distributor including parts sales, for Spartan Emergency Response for the State of Texas.

In addition, Metro Fire is the Spartan ER State of Texas License Authorized Warranty Center for Spartan ER in the State of Texas. This contractually holds Metro Fire responsible for complying to all Spartan ER guidelines for all repairs including warranty repairs and parts. Repairs by non authorized Spartan Service Centers will void any and all warranties.

Our distributor agreement between Metro Fire, and Spartan Emergency Response contractually makes Metro Fire our single source supplier in Texas.

Please feel free to contact me if I can be of any further assistance.

Respectively submitted,

Stephen Carleton  
Inside Sales Manager  
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