

Keller Police Department End of Year 2020

Chief Bradley G. Fortune March 2, 2021



Department Mission & Values



The Keller Police Department is a value driven organization committed to excellence and will partner with the community to make Keller a better place to live, visit and conduct business.

- E⁴ Core Value System
 - Empathy
 - Edification
 - Enthusiasm
 - Excellence



Performance Measures



Supervisor Retreat: July 2, 2020

- Crime Rate
- Traffic Safety
- Timely Service
- Quality of Service





Performance Measures Crime Rate



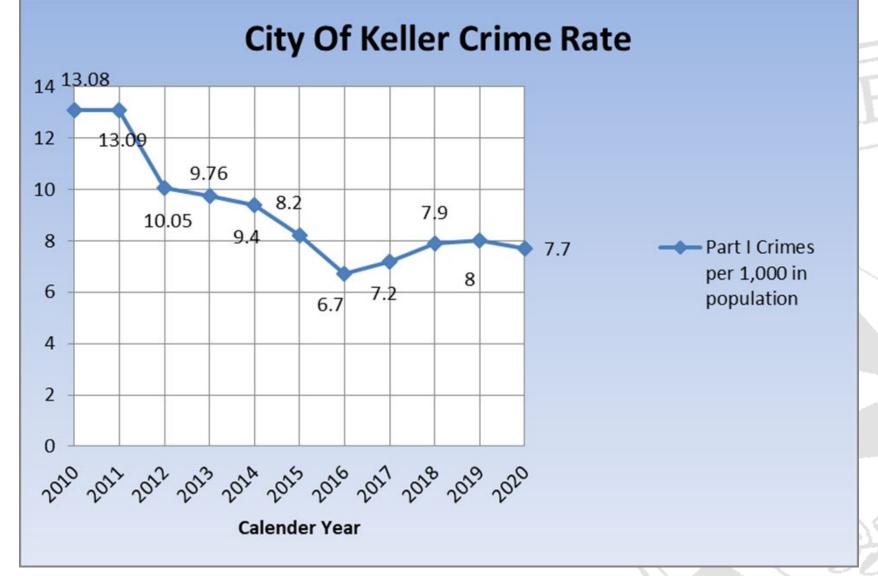
FBI's Uniform Crime Reporting (UCR): Murder, Rape, Robbery, Aggravated Assault, Burglary, Larceny/Theft, Auto Theft, Arson (*Rate Per 1,000 Residents*)

YEAR	CRIME RATE			
2010	13.08			
2011	13.09			
2012	10.05			
2013	9.76			
2014	9.4			
2015	8.2			
2016	6.7			
2017	7.2			
2018	7.9			
2019	8			
2020	7.7			



10-Year History







Performance Measures Traffic Safety



Enforcement, Education, Partnership

- 26% decrease in reportable crashes from 2019 (270) to 2020 (199)
- Fatality crashes: 2019 (1) to 2020 (2)
- Top Three Factors for Intersection Crashes
 - 1. Failed to Yield Right of Way turning left
 - 2. Failed to Control Speed
 - 3. Failed to Yield Right of Way Stop Sign or Disregard Stop and Go Sign
- Top Three Locations for Crashes
 - 1. Rufe Snow and Bear Creek Parkway
 - 2. Keller Parkway and Rufe Snow
 - 3. Main (377) and North Tarrant Parkway



Performance Measures Timely Service



Keller/Westlake Service Community

- NETCOM: Answer 911 in < 10 seconds (Goal 90%) 99%
- NETCOM: Answer 911 to Dispatch appropriate service (PD, FD, EMS)

(Goal < 90 seconds) :49 seconds

- Patrol Response Time to Priority 1 Call: (Goal <4 min) 3:27 (Drive Time)
- Patrol Response Time to All Priority Calls: (Goal <15 min) 11:06
- Respect of Citizens' Time



Performance Measures Quality of Service



- More Timely Surveys
- Best Small Cities to Live in America, WalletHub
- 2021 74th Safest City in the US (25k+), NeighborhoodScout
 - 36th Safest Small Cities/Towns in America (30k–100k), Money Geek (989 cities)
 - 10th Safest City in Texas, Alarms.org
- 2020 1st Safest City in Texas, safety.com
 - 8th Safest City in Texas (30k-100k), Elite Personal Finance
 - 14th Safest City in Texas, safewise
- 2019 7th Safest City in Texas (10k+), The Home Security Advisor
- 2018 6th Safest City in America, NeighborhoodScout
 - 2nd Safest City in Texas, USA Today



Staffing

Title/Rank	Authorized		
Police Chief	1		
Police Captain	2		
Police Lieutenant	2		
Police Sergeant	6		
Police Corporal	4		
Patrol Officer (LtFT SRO75)	36.75		
Subtotal Sworn Personnel	51.75		
Administration	3		
NETCOM Regional Dispatch Center	22		
Records Technicians	3		
Regional Detention Facility	8		
Regional Animal Control	4		
Subtotal Non-Sworn Personnel	40		
Total	91.75		





Demographics – Sworn Personnel



12/31/20

	Service Population		Male Sworn Officers		Female Sworn Officers		Sworn Officers Total	
	#	%	#	%	#	%	#	%
White Non- Hispanic	37,692	79	34	70	7	14	41	84
Black Non- Hispanic	890	2	2	4	0	0	2	4
Hispanic Latino Any Race	4796	10	3	6	0	0	3	6
Other	4418	9	2	4	1	2	3	6
Total	47,796	100	41	84	8	16	49	100

^{*}As of 12/31/20, prior to Officer Shimanek resigning. Includes Less than Full Time SRO as 1. Service population includes Keller and Westlake 2019 Census Estimates.



2020 Year in Review New Chief & COVID-19



- March 9, 2020: Chief Fortune sworn in as new Chief of Police
- March 11, 2020: World Health Organization declared the coronavirus, now designated COVID-19, a global pandemic
- First Week: President, Texas Governor, Tarrant County Judge, and City of Keller Mayor had issued National Emergency and disaster declarations
- First 10 Days: State of Texas was operating under newly required restrictions: 'social distancing' & 'stay at home' orders
- New Protocols Limit Personal Contact: Personal protective equipment, traffic enforcement, entering residences, phone response vs in-person



2020 Year in Review Peaceful Keller BLM March







Peaceful Keller BLM March June 7, 2020



- Bear Creek Park Pavilion to Keller Town Hall
- Two Keller High School Graduates Organized March
- Estimated in Excess of 3,000 Attendees
- Safe & Successful Event
- Eight Heat-Related Medical Events; 32 Rides Back to Cars Due to Heat
- KPD's First Operational Photo/Video Drone Deployment
- Monitored and Prepared for Anti-Protesters
- Opportunity to Discuss Citizens' Fears, Thoughts and Concerns
- June 16, 2020 City Council Presentation Policing Philosophy & 21st Century Policing within the Keller Police Department



2020 Year in Review August 15th Incident - Action Items



Training, Policies & Practices

- Quarterly supervisor meetings (ownership/consistent communication)
- Review and Identify how we train our values:
 - Purposely train: 'empathy in action'
 - Re-emphasize soft skills: de-escalation, communication, working with mental health consumers, persons with intellectual disabilities, etc.
 - O How to incorporate our values/soft skills with each tactic/topic:
 - Tarrant County College (TCC) Basic Police Academy
 - Field Training Program
 - In-service Incumbent Officers
 - Quarterly Firearms & Defensive Tactics Training Lesson Plans



August 15th Incident - Action Items



Training, Policies & Practices

- Current policies
 - Traffic Only "Class C" arrests: Prohibit, with specific law enforcement exceptions and supervisor approval
 - Vehicle Inventory: Two (2) officers perform w/officer safety exception
 - Police Executive Research Forum: 30 Guiding Principles on Use of Force
 - Implement 'Critical Decision-Making Model'
- Revision to Internal Affairs policy
 - Discipline Matrix w/Citizen Review (March/April timeline)
- Increase supervisory and digital recordings review
 - o Increase in-car, body-worn camera and in-person reviews (3 each per month)



August 15th Incident - Action Items



Transparency, Accountability & Input

- Periodic reports to council (quarterly vs annual)
 - Complaints & Response to Resistance
- Citizens Police Academy
- Racial Profiling Report: Del Carmen Consulting
 - Texas Racial Profiling Law
 - Sandra Bland Act
- Crime Control Prevention District (CCPD) (2 year terms, no limits)



August 15th Incident - Action Items



Transparency, Accountability & Input

- Chief's Advisory Council (2 year term + 1 year extension)
 - \circ 1st term: 9/1/19 8/31/21
 - Reviewing selection process for new members
 - Council approval/input
- Keller ISD Programs
 - Develop a Chief's Student Forum at Keller High School
 - Miss Keller Cops in the Community
 - Community Safety Education Act
 - KPD developed a course through our Community Services Officer COVID



Racial Profiling Report



Del Carmen Consulting

- Texas Racial Profiling Law: (enacted 2001/modified 2009) Keller PD collected and reported motor vehicle-related contact data for the purpose of identifying and addressing (if necessary) areas of concern regarding racial profiling practices.
- Sandra Bland Act: (enacted 2017) Keller PD collected additional data and provided a more detailed analysis.

All of these requirements have been met by the Keller Police Department

- The comprehensive analysis of the data included in this report demonstrates that the Keller Police Department has complied with the Texas Racial Profiling Law and all of its requirements.
- Further, the report demonstrates that the police department has incorporated a comprehensive racial profiling policy, currently offers information to the public on how to file a compliment or complaint, commissions quarterly data audits in order to ensure validity and reliability, collects and commissions the analysis of Tier 2 data, and ensures that the practice of racial profiling is not tolerated. (full report available at www.cityofkeller.com/crime)



Racial Profiling Report



2020 Bias Policing Annual Review

- Overall motor vehicle stop, citation, warning, search, seizure, arrest, and response to resistance data do not identify trends of bias in race, ethnicity, gender, or age where that data is available.
- There were no equipment needs, training needs, or disciplinary issues identified at this time.



2020 Year in Review Regional Partnerships



- October 6, 2020: City of Roanoke joined interlocal agreement for combined jail services, animal control and animal shelter services with Keller, Southlake and Colleyville
- Continue providing full police services to the Town of Westlake
- Continue providing public safety dispatching services to Keller, Southlake and Colleyville for police, fire, EMS and animal control
- Continue partnership with the Humane Society of North Texas for animal care and adoption





Questions?

Chief Bradley G. Fortune
Keller Police Department
817-743-4502
bfortune@cityofkeller.com