



Partners Since 2010

Greg Roemer President

Nicole Roemer

Municipal Director





Rate Adjustment

INFORMATION FOR THE CITY OF KELLER

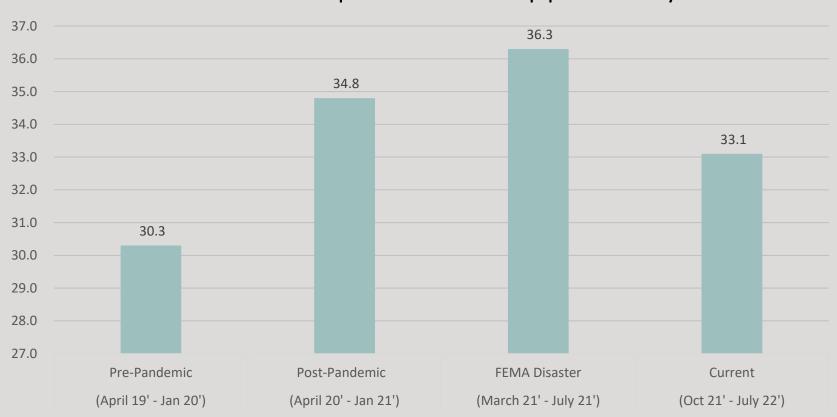
Significant Events

- Residential Trash Volumes
 - Pandemic Increases
 - February 2021 FEMA-Declared Disaster
- Labor Shortage
- Historic Cost Increases



Residential Trash Volume

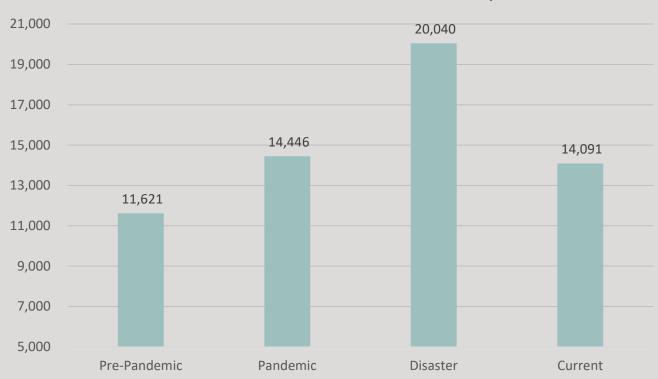
CWD Pounds per Service Opportunity





Residential Trash Volume

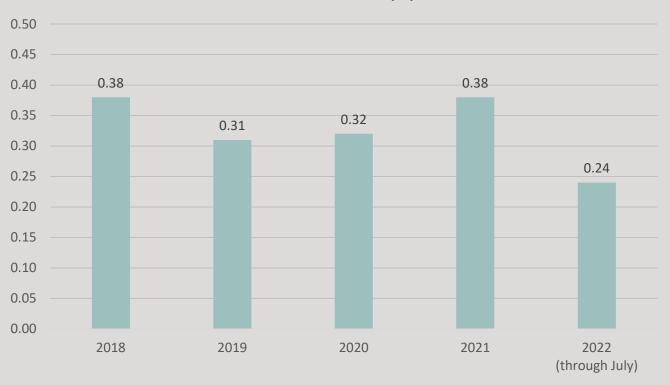
Total Customer Service Calls by Month





Keller Residential Grievances

Per 1,000 Service Opportunities



Industry Average 1.0



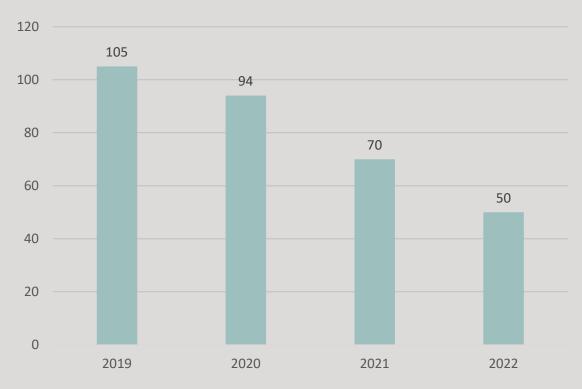
Labor Shortage

Challenges

- Record CWD Vacancies
- Industry CDL & Mechanic Shortage
- National Unemployment

Solutions

- 18% Driver/Helper Outsized Wage Adjustment
- Increased Referral and Hiring Bonus by <u>100%</u>
- Increased Recruitment Advertising Budget by 316%

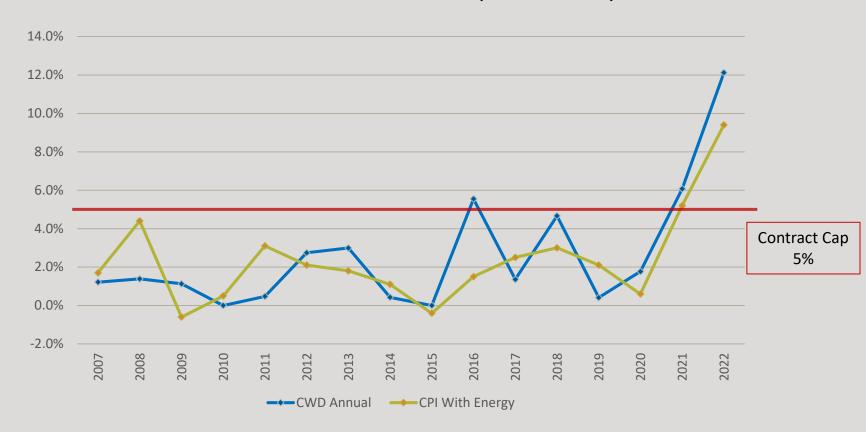


CWD Applications per Month



Historic Cost Increases

CWD Model vs. CPI-U (All Items)





Historic Cost Increases

12 Months Ending July 31, 2022 and 2021

	Cost Per Hour Increases		
	% Total Cost	Actual Increase	Weighted
	w/o Disposal	Per Truck Hour	Calculation
Driver Labor	34.2%	10.1%	3.4%
Fuel	4.6%	82.7%	3.8%
Other Wages & Salaries	16.6%	8.9%	1.5%
Parts/Tires/Oil/Grease	8.6%	24.4%	2.1%
All Other Costs	36.0%	1.7%	0.6%
TOTAL	100.0%		11.4%



Conclusion

- Article 22 Remuneration Contract signed in June 2020
 - Annual increases must be limited to no more than 5% on the overall rate to the customer, unless contractor seeks and is given approval by a majority vote of the City Council
- •CWD has never requested and adjustment above the 5% cap since the contract began in 2010.
- CWD is requesting a 2022 rate adjustment increase of 11.4%



Questions?



