

Andy's Frozen Custard Companies • 338 N. Boonville Avenue • Springfield, MO 65806 417-881-3500 • 888-60-ANDYS • Fax: 417-881-3571

July 10, 2017

City of Keller 1100 Bear Creek Parkway Keller, Texas 76224

Andy's Frozen Custard started on March 19, 1986 in Osage Beach, Missouri, when John and Carol Kuntz embarked on a new frozen custard endeavor. Their treats quickly became a legend at the Lake of the Ozarks, and soon became a favorite in nearby Springfield, Missouri, where they began to open stores.

It was at the original Springfield location where John and Carol's son Andy and his wife Dana worked long hours learning the business from the ground up. Always striving to expand and improve Andy's Frozen Custard, they have taken the brand to new heights. We currently have over 50 locations opened or under construction throughout Missouri, Arkansas, Arizona, Colorado, Kansas, North Carolina, Oklahoma, Tennessee, Texas, and Illinois.

We are a quick service frozen dessert business exclusively selling frozen custard treats. We are a freestanding restaurant, with drive-thru and walk-up service. We provide a well lit and inviting covered patio where our walk up customers can enjoy our treats.

Andy's Frozen Custard is excited about the possibility of becoming a part of the Keller community on a vacant parcel of land located at 951 Keller Parkway, but because our operation includes a drive-thru, we are required to submit for a Specific Use Permit.

Two thirds of our sales occur at the drive-thru window, making it a critical component to the success of our operation. Our drive-thru is unique because we do not utilize a remote speaker system for taking orders. Our customers order at the window or when the drive-thru stack is long an employee will walk the line taking orders personally from each vehicle to keep our wait times at a minimum.

This site is an ideal location for Andy's Frozen Custard. Our use is compliant with the permitted used in the district and is compatible with surrounding businesses in the area. We respectively request the City of Keller consider approving our request for a Specific Use Permit.

Respectfully,

Aaron M. King Design and Construction Project Manager

