

Item D-1

Review the City's Mission Statement, Vision Statement, Core Values and Decorum Policy.

MISSION STATEMENT

Our mission is to support a vibrant community of high-quality neighborhoods, thriving businesses and natural beauty by setting the standard for excellence in municipal efficiency, service and innovation.

Excellence • Integrity • Service • Creativity • Communication

VISION STATEMENT

Keller will be the premier community in which to live, work, play and invest by balancing big-city comforts with small-town charm.

Excellence • Integrity • Service • Creativity • Communication

CORE VALUES

- Excellence: Passion to Provide Exceptional Service
- Integrity: Do the Right Thing, Not the Easy Thing
- Service: We Care, and It Makes a Difference
- Creativity: Freedom to Imagine and Courage to Act
- Communication: Open and Transparent Public Service

Excellence • Integrity • Service • Creativity • Communication

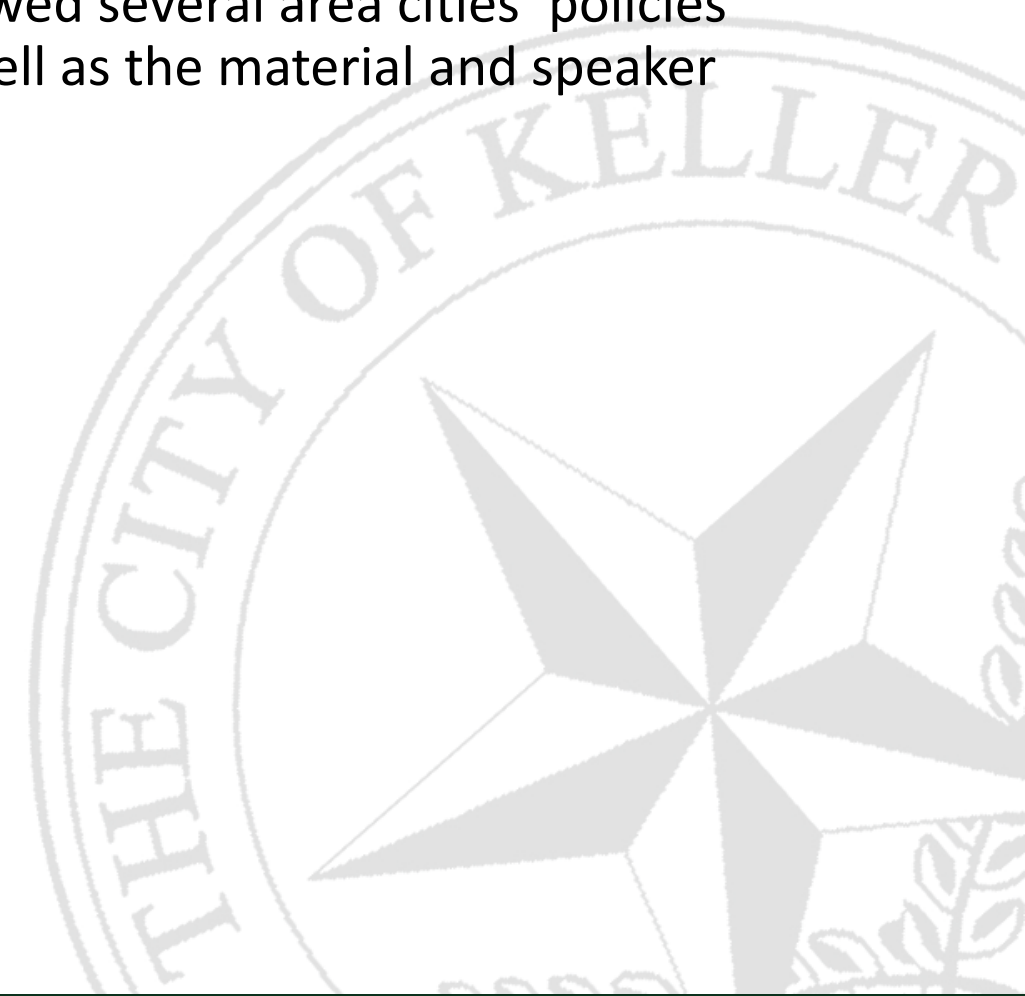
DECORUM POLICY

Staff, and Councilwomen Almond and Paquin have reviewed several area cities' policies regarding Persons to be Heard and Public Hearings, as well as the material and speaker cards provided at their meetings.

Jan. 21: Work Session Discussion

Feb. 4: Work Session: Draft Proposal

Feb. 18: Consent Agenda Item



- Speaker Time Limits (and enforcement)?
- Card Redesign for Speaker Requests
 - More user-friendly design/instructions
 - Ability to indicate support/opposition without speaking?
 - Indicate intention to speak in support/opposition?
 - Note the subject of a Persons to be Heard comment?
 - Provide whether the Persons to be Heard issue has already been discussed with staff or a City Council member?
 - Inclusion of City Council and Department Head contacts?
 - Deadline to turn in speaker card?
 - Signature?
- Options for Speakers Representing Groups/Neighborhoods (addtl. time, must be present)?
- Policy Around Speaker A/V Requests?
- Expanded Section on Speaker Decorum?